

Government Emergency Telecommunications Service (GETS)



Attached is your GETS card with your active PIN.

GETS calls receive priority treatment, increasing the chances they will go through when regular calls might fail.

Visit https://gwids.cisa.gov/GETSwelcome/ or scan this QR code for more information and to download the GETS User Guide and the GETS & WPS Wallet Guide.



BASICS

- 1. Dial (1)710-627-4387 (GETS)*
- 2. Listen for the tone
- 3. Enter your PIN
- 4. Listen for the prompt
- 5. Enter the ten-digit destination number
- Refer to the back of your GETS card for alternative toll-free access numbers.

MAKE CALLS

GETS is not only for emergencies. Use it frequently to maintain your proficiency.

You can also place a GETS call to the Test Line at (1)703-818-3924 and wait until the message has completed.



24 Hour User Assistance is available at (1)800-818-4387.

If your GETS card is lost or stolen, or you believe the PIN has been compromised, please report it immediately.

Wireless Priority Service (WPS): a companion program to GETS for mobile devices

Similar to the priority treatment GETS provides, WPS offers priority treatment to mobile subscribers at no cost. For more information, visit https://www.cisa.gov/wps.

Use GETS and WPS to make them second nature

Consider using GETS and WPS for any important call, because regular use of the services helps ensure success when you need them.

Your GETS Card

Please safeguard your GETS PIN at all times.

Use the passcode below to confirm your identity when calling 24 Hour User Assistance. You will not need the passcode to make a GETS call or to access POC accounts on the web.

User Assistance Passcode:

To change any information on the card, please contact your GETS Point of Contact.



PTS Dialer

The PTS Dialer app makes GETS and WPS calls easier to dial and has a convenient WPS/GETS Test Call feature. The PTS Dialer is available on the Apple App Store and Google Play.

Visit https://gwids.cisa.gov/apps/ or scan the QR code below for more information.







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